

Section 7

Fraud, Scam, ID Theft,
Complaints, Do-Not-Call,
Lifeline Phone Assistance

CONSUMER CONCERNS
Fraud, Scam, ID Theft, Complaints

Attorney General of Oklahoma

Consumer Protection Unit.....Consumer Hotline: 405-521-2029
313 NE 21st StreetDirect Line: 405-521-3921
Oklahoma City, OK 73105 Fax: 405-522-0085
Website: www.oag.state.ok.us

Attorney General of Oklahoma, Tulsa Office 918-581-2885
440 S. Houston, Suite 505
Tulsa, OK 74127-8913

Do Not Call Registries (Helps stop telemarketers from calling your home)

Oklahoma Telemarketer Restriction Act Consumer Registry Statewide:
Website: www.oag.state.ok.us 800-390-5708

National Registry
Email: www.donotcall.gov..... 888-382-1222

Better Business Bureau..... Tulsa: 918-492-1266
4937 S 78th Ave..... Toll Free: 877-492-1266
Tulsa, OK 74145 Fax: 918-492-1276
Monday-Friday 9am-4pm
Website: www.bbb.org..... Click on *locate a BBB* to find your local area

Credit CardsTo report lost or stolen cards:
American Express 800-528-4800
Discover 800-347-2683
Master Card..... 800-826-2181
..... Or 800-627-8372
Visa 800-336-8472
..... Or 888-994-1709

Credit Reporting Services

Equifax.....www.Equifax.com..... 800-685-1111
 To Report Fraud 800-525-6285
Experian.....www.Experian.com..... 888-397-3742
 To Report Fraud 888-397-3742
Trans Union Corporation.....www.transunion.com..... 800-888-4213
 To Report Fraud 800-680-7289

Federal Trade Commission 877-438-4338 or 877-382-4357
Consumer Response Center Website: consumer.gov/id theft
1700 Pennsylvania Ave., NW, Suite 600..... Identity Theft Hotline: 877-438-4338
Washington, DC 20580..... Website: www.ftc.gov/complaint

Free Credit Report..... 877-322-8228
Annual Credit Report Request Service
P.O. Box 105283
Atlanta, GA 30348-5283..... Website: annualcreditreport.com

Identity Theft Resource Center 858-693-7935
Victim Assistance..... 888-400-5530
E-mail: itrc@idtheftcenter.org Website: www.idtheftcenter.org
Inspector General’s Fraud Hotline 800-447-8477

Medicaid/Medicare Fraud (Stop Health Care FRAUD) smp.oid.od.gov
SMP (Oklahoma) 888-967-9100

Stop Pre-Approved Credit Card Offers and Insurance Offers 888-567-8688
Website: OptOutPreScreen.com Or call number from the phone your having the problem

Direct Marketing Association Mail Preference Service 212-768-7277 Ext. 1500
P.O. Box 282
Carmel, NY 10512 Website: www.dmachoice.org

BBB Wise Giving Alliance..... 703-276-0100
3033 Wilson Blvd., Suite 600 Fax: 703-525-8277
Arlington, VA 22201 Website: www.give.org

National Consumers League 202-835-3323
1701 K Street, NW, Suite 1200..... Fax: 202-835-0747
Washington, D.C. 20006..... Website: www.nclnet.org

National Fraud Information Center..... Website: www.fraud.org

Oklahoma Human Rights Commission..... 888-456-2006
440 S. Houston Room 302 Fax: 918-581-2940
Tulsa, OK 74127 Website: www.hrc.state.ok.us

Assistance with settling disputes involving discrimination in employment, housing or public accommodation.

Oklahoma Insurance Commissioner 800-522-0071
Senior Health Insurance Program 800-763-2828

Oklahoma Corporation Commission (Public Utility Complaints) 800-522-8154
Website: www.occeweb.com or 405-521-2331

Must try to settle complaint with your local utility before calling Corporation Commission.

Postal Inspector (postalinspectors.uspis.gov) To Report Fraud: 877-876-2455

Public Record Finder..... Website: www.publicrecordfinder.com

Social Security Fraud Hotline..... 800-269-0271

Lifeline Wireline or Wireless Phone Service

Lifeline is a government benefit program providing monthly discounts on **one** telephone service per household, wireline (home) or wireless (cell) for eligible low-income consumers.

To participate in the program consumers must either have an income at or below 135 % of the Federal Poverty Guidelines or participate in one of the following assistance programs:

Medicaid; SNAP(Food Stamps); SSI; public housing assistance Section 8; LIHEAP; TANF; School lunch program; Bureau of Indian Affairs general assistance; TTANF; Food distribution on Indian Reservations (FDPIR); Head Start or State assistance programs.

For more information:

Please visit the website: www.lifelinesupport.org

You may also call the Federal Communications Commission at: 1-888-225-5322

Internet Resource Information

Public Records Search	www.Blackbookonline.info
Drivers License Guide	www.idcheckingguide.com
Federal Bureau of Investigation	www.fbi.gov
Federal Inmate Locator	www.bop.gov
Scam Detection Sites	www.snopes.com www.scambusters.com www.quackwatch.com
Opt out of pre-authorized credit cards	www.optoutprescreen.com
New Anti-Cyber Scam Site (free DVDs)	www.LooksTooGoodToBeTrue.com
Oklahoma District Court Records	www.odcr.com
Play free games & fun stuff to do	www.bored.com
Find Dates of Birth	www.BirthDataBase.com

